

## **Exhibit 6**



PLEASE TAKE FURTHER NOTICE THAT:

1. Pursuant to the parties' agreement, the deposition will be conducted remotely using Zoom videoconferencing software. Plaintiffs will share a link for the videoconference at the time of the deposition;
2. Bryant Stingley Court Reporting in McAllen TX, will provide the officer as required by Fed. R. Civ. P. 30(b)(5);
3. The court reporter will record the testimony; and
4. The deposition will be recorded electronically.

Sincerely,

TEXAS RIOGRANDE LEGAL AID, INC.

/s/ David Mauch

David Mauch  
Texas Bar No. 24086837  
121 S. Main St., Ste. 100  
Victoria, TX 77901  
Phone: (361) 237-1681  
Fax: (956) 591-8752  
dmauch@trla.org

Douglas L. Stevick  
Texas Bar No. 00797498  
301 S. Texas Ave.  
Mercedes, TX 78570  
Phone: (956) 982-5557  
Fax: (956) 591-8752  
dstevick@trla.org

Melissa A. Jacobs  
Texas Bar No. 24046144  
4920 N. IH 35  
Austin, TX 78751  
Phone: (512) 374-2789  
Fax: (956) 591-8752  
mjacobs@trla.org

E. Sidonia Mitchell  
Texas Bar No. 24125331  
300 S. Texas Blvd.  
Weslaco, TX 78596  
Phone: (956) 447-4800  
Fax: (956) 591-8752  
smitchell@trla.org

**CERTIFICATE OF SERVICE**

I hereby certify that June 6<sup>th</sup>, 2023, I served Counsel for Defendant by email as follows:

Charles Maddox

[Charles.maddox@oag.texas.gov](mailto:Charles.maddox@oag.texas.gov)

Joseph Keeney

[Joseph.keeney@oag.texas.gov](mailto:Joseph.keeney@oag.texas.gov)

Kyle Counce

[Kyle.counce@oag.texas.gov](mailto:Kyle.counce@oag.texas.gov)

*/s/ Dave Mauch*

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Dave Mauch

Attachment A – Rule 30(b)(6) Deposition Topics

Topics which the continued deposition will cover are bolded and underlined.

**1. TWC’s policies and practices for complying with appeal timeliness guidelines for first-level appeals of unemployment claims, pursuant to 20 C.F.R. § 650.**

2. TWC’s actual timeliness in complying with appeal timeliness guidelines for first-level appeals of unemployment claims, pursuant to 20 C.F.R. § 650.

3. TWC’s policies, practices, trainings, and guidance regarding the creation and service of notices to unemployment claimants, including:

- a. Creation of forms and templates;
- b. Document generation and construction;
- c. How and when notices are generated and served to claimants;
- d. Content of notices served to claimants; and,
- e. Compliance with federal and constitutional requirements regarding notice to claimants.

**4. TWC’s policies, practices, training, and guidance regarding the investigation of unemployment claims for suspected fraud, including:**

- a. **The process by which the agency investigates fraud and determines whether a claimant has committed fraud;**
- b. **The process by which the agency notifies a claimant of a fraud determination;**
- c. **The process by which a claimant may challenge a fraud determination; and,**
- d. **Policies related to waiver of overpaid benefits for claims on which there has been a fraud finding.**

5. TWC’s policies, practices, training, and guidance regarding identity verification for unemployment claimants, including:

- a. Use of ID.me;
- b. **Alternative methods for claimants to verify their identity;**
- c. Notices given to claimants regarding identity verification;
- d. **When and how TWC determines that a claimant must verify their identity; and,**
- e. Claimants’ ability to verify their identity at a local Workforce Solutions office.

6. TWC’s capacity and call answer rates for unemployment claimants.

7. TWC’s policies, practices, training, and guidance regarding waiver of overpaid unemployment benefits, including determinations of waiver and notices regarding determinations of waiver.

8. Information regarding statistics for overpayments of unemployment benefits, including the distribution of unemployment overpayments by cause (e.g., failure to provide identity, terminated for misconduct, did not respond to request for information, etc.).
9. Defendant's information systems and their management and administration, including email, unemployment claims system, and systems for reporting data on unemployment.
10. Defendant's efforts to search for responsive documents to Plaintiffs' discovery requests.
11. The factual and legal basis for the admissions and denials in Defendant's Answer to Plaintiffs' Complaint.
12. The factual and legal basis for the affirmative and other defenses raised in Defendant's Answer to Plaintiffs' Complaint.